

Genealogy Research Projects

Ongoing, full-service genealogy Research Projects tailored to your specific needs.

Full-Service Genealogy Plans

With FOREVER Family Research, our trained professionals will uncover your ancestors & document their lives.

Whether you are unfamiliar with your family history or have been researching for years, we're here to help you discover the stories that became *you*.

How a Research Project Works

Initial Project Meeting

Monthly Research

FOREVER Family Tree Updates

Monthly Reporting

Ongoing Project

Initial Project Meeting

Once you've chosen a FOREVER Research Project Plan, let's talk and establish your specific research goals!

- What do you already know about your family history? We won't waste your valuable research time locating records you already have!
- Have you started putting together your family tree? We want to see it!
- Do you have a "brick wall" ancestor? Tell us about it!
- Have you taken a DNA test and want to know more about your results? Let's check them out!

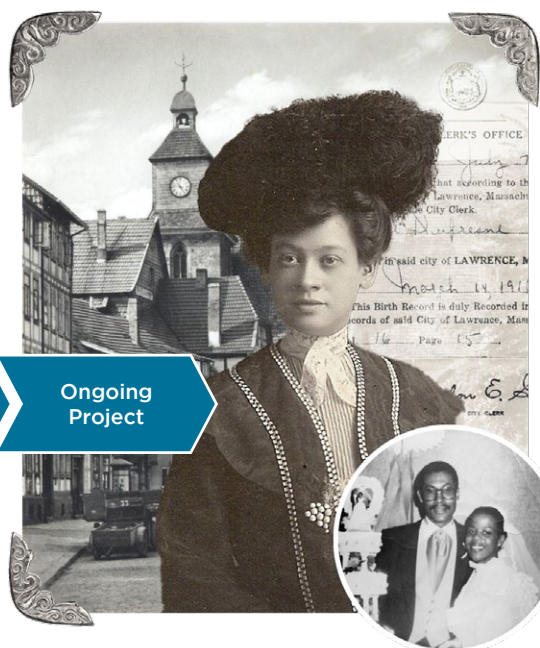
We work with you to clearly outline the goals of your Project. Then, the fun begins!

Monthly Research

The FOREVER Family Research Team will begin your personalized research plan, dive into records, tease out family details, and find your unique family stories.

FOREVER Family Tree Updates

Our experts will create your personal, private FOREVER Family Tree. As we discover ancestors and records for you, we will add them to your Family Tree. You can easily share these new discoveries with friends & family!



Monthly Reporting

In addition to FOREVER Family Tree Updates, each research month you will receive:

- One Monthly Update: A face-to-face video meeting where a member of the FOREVER Family Research Team explains the new records found and the stories they tell
- One Printable Research Report: A monthly Research & Source Log
- All new records added directly to your permanent FOREVER Account, where they will be preserved for generations to come. (*Sufficient FOREVER permanent cloud storage space required.*)

Ongoing Project

Expand on previous research to learn more about your family history each month! Enjoy uncovering your legacy, "meeting" your ancestors, and watching your FOREVER Family Tree grow.

Research Projects Include

- **Initial Project Meeting** to outline goals
- **Expert Research** to uncover your unique family stories
- **Problem Solving** to find answers you need
- **Monthly Updates** to discuss new findings which are added directly to your permanent FOREVER Account*
- **Exploration** of FOREVER Family Tree updates to share with family if you wish

FULL-SERVICE GENEALOGY PLANS

Research Project Plans

12 Month - Research Project

\$575 USD/MONTH

\$115/HOUR

5 HOURS/MO FOR 12 MONTHS

6 Month - Research Project

\$600 USD/MONTH

\$120/HOUR

5 HOURS/MO FOR 6 MONTHS

3 Month - Research Project

\$625 USD/MONTH

\$125/HOUR

5 HOURS/MO FOR 3 MONTHS



Are you a
FOREVER Club Member?

Save an extra 5% on any Research Project Plan with your CLUB5 discount!



Want to gift one of our
Research Project Plans?

Purchase the Plan that works best. You will receive your FOREVER Family Research Welcome Email within two business days.

Let us know that it is a gift. FOREVER Family Research will provide you with a Printable Gift Acknowledgment that can be presented to the lucky person!

Want more research hours per month?

Simply add multiple Research Projects to your cart and check out!

Check out our Service Options online at forever.com/research. If you have questions, contact your FOREVER® Ambassador or our Client Care Team at 1-888-FOREVER (367-3837) or support@forever.com.

PLEASE NOTE: Gift Certificates and FOREVER Club Dollars cannot be used for FOREVER Family Research services.

** If you do not already own a permanent FOREVER Account, you will also receive a free introductory FOREVER Account (private web page with organization and sharing capabilities).*

Prices in USD.

General Family Research FAQs

What is the difference between a FOREVER Research Project, a Coaching Project, and a One-Hour Consultation?

- **Research Projects** provide ongoing, full-service genealogy research conducted by our experts and include a FOREVER Family Tree.
- **Coaching Projects** provide ongoing guidance, training, support, and resource recommendations to empower YOU with the skills and resources to chart your unique, hands-on genealogy journey.
- **Consultations** are one-time meetings to discuss a specific brick wall or research challenge.

Can I start a new FOREVER Research or Coaching Project mid-month?

You may purchase a Project at any time! However, the research will begin the full month following your purchase. For example:

Project paid for on:	January 1 st	January 31 st
Project begins:	February	February

Can I take a month off during a FOREVER Research or Coaching Project?

We understand that life happens and you might need to skip a month. We can accommodate this but with a few caveats:

- We cannot pause your billing. Your Project will then be out-of-sync with your billing unless and until we can catch up on those hours.
- We will do our best, depending on staffing, to increase the monthly Research or Coaching time to make up for the missed hours to get your billing back in sync with your Project time. You will not lose out on any hours you have paid for.

Can I extend my FOREVER Research or Coaching Project once it's over?

Absolutely! During the final month of your Project Plan, you will receive an email from the FOREVER Family Research Team with the option to easily renew your Project and continue.

Can I cancel my FOREVER Research or Coaching Project Plan before it's over?

Yes. However, once a paid Project month has begun, it is not possible to cancel or obtain a refund for that specific month. If you decide to cancel the remainder of your subscription, your Project will cease, and you will not be auto-billed for those future months. You can manage your recurring payments by visiting: forever.com/settings/subscriptions.

Can I use FOREVER Gift Certificates or FOREVER Club Dollars toward any FOREVER Family Research services?

Gift Certificates and FOREVER Club Dollars cannot be used for FOREVER Family Research services. However, FOREVER Club Members will save 5% on all FOREVER Family Research payments!

Are any discounts available?

Yes! The more months you commit to in a FOREVER Research or Coaching Project, the lower the monthly cost to you. Plus, FOREVER Club Members save an additional 5% on all FOREVER Family Research services!

How are FOREVER Family Research documents added to my FOREVER[®] Account?

- If you are a permanent FOREVER Cloud Storage Owner with sufficient storage space, we will upload all the records we locate directly into your permanent FOREVER Account for long-term preservation. The process is seamless: we will create a FOREVER Family Research Album in your Account, and each research month, a nested Album will be created and populated with all documents related to your Project for that month.
- If you are not a permanent FOREVER Cloud Storage Owner but have sufficient introductory storage space, we will upload all the records we locate directly into your introductory FOREVER Account. However, until you purchase permanent FOREVER cloud storage, your files are not guaranteed to be maintained and preserved for your lifetime plus 100 years. As soon as you purchase permanent FOREVER cloud storage, everything in your FOREVER Account will be preserved for generations! View permanent FOREVER cloud storage plans at forever.com/preserve-and-share.

- If you don't have enough space to store your documents and records in your FOREVER Account, we recommend you add additional permanent FOREVER cloud storage space to preserve them. If you do not have enough space in your FOREVER Account for your documents, our only option would be to provide via email. Just remember that if these documents are not saved in your permanent FOREVER Cloud Storage Account, they are not guaranteed to be maintained and preserved for your lifetime plus 100 years! View permanent FOREVER cloud storage plans at forever.com/preserve-and-share.

Please note that the documents we upload to your FOREVER Account count toward your permanent FOREVER cloud storage total. Sufficient storage space is required.

Can I gift a FOREVER Family Research service?

Absolutely! A FOREVER Family Research gift can fill in missing generations, add detail to your family's stories, or break through brick walls of previous personal genealogy research. Simply purchase your intended plan or consultation and, once you receive your Welcome Email, let us know that it's a gift. We will provide you with a Printable Gift Acknowledgment that can be presented to the lucky person!

Research Project FAQs

What can I expect after I open a new FOREVER Research Project?

Your first research month will be in the first full month AFTER your purchase of a new Research Project. For example:

Project paid for on:	January 1 st	January 31 st
Research Project begins:	February	February
1 st Update Meeting:	By February 28 th	By February 28 th
2 nd month billed:	March 1 st	March 1 st
2 nd Update Meeting:	By March 31 st	By March 31 st

The FOREVER Family Research Team will contact you by email within two business days of your purchase to set up an Initial Project Meeting. All Research Projects begin with this meeting which is designed to discuss your goals, determine what you already know and what you want to know about your family history, and access any existing family trees or research that you might have. From there, we formulate a game plan for your Research Project.

We will not waste time pulling records you already have! We will not do any work outside of the Project scope that is agreed to!

Can I pay to receive more than 5 hours of research per month in a FOREVER Research Project?

Of course! Simply add multiple Research Projects to your cart to increase the number of hours of research you'll receive each month. Two Projects = 10 hours per month, Three Projects = 15 hours per month, etc.

Are there any additional charges for a FOREVER Research Project beyond my monthly payment?

There are rarely any additional charges within a Research Project, but if an additional charge is needed, we will ALWAYS discuss with you before proceeding. If, and only if, you approve the extra expenses, your credit card on file will be charged in addition to your monthly Research Project Plan payment. An example of an additional charge would be if certain records are only available directly from a Town Hall which charges a fee for copies.

What is FOREVER Family Tree?

Each Research Project includes the creation of a personal, private FOREVER Family Tree. FOREVER Family Tree is for FOREVER Research Project clients only! Your Family Tree will be populated with all your ancestors that we discover in our research. Any documents we discover will also be added and connected to those ancestors. It's fun and easy to explore your Family Tree and get to know your family history!

Who can see and access my FOREVER Family Tree?

Only you and the FOREVER Family Research Team Member you're working with can see and access your FOREVER Family Tree. When we create your Family Tree, we will provide you with a link and personal login. If you choose, we can also create a separate guest login that you can share with anyone you want to have access to your Family Tree.

Can I add my own research and documents or make edits to my FOREVER Family Tree?

Currently, we can only incorporate documents into your FOREVER Family Tree if our FOREVER Family Research Team discovers them during your Project. At this time, the FOREVER Family Tree is view-only and cannot be edited by anyone other than the FOREVER Family Research Team.

Do you have other questions?

Contact the FOREVER Family Research Team at familyresearch@forever.com.