

1-Hour Genealogy Consultation

A single meeting to discuss a specific “brick wall” or research challenge.



Discuss with an Expert

If you have even *one* question you need answered, we can help.

For those not ready to embark on a full research journey or looking for some general direction, you can (and should!) book a **1-Hour Consultation** with one of our experts.

One-Time Consultation
\$140_{USD}

1 HOUR DISCUSSION WITH ONE OF OUR EXPERTS



**Are you a
FOREVER Club Member?**

Save an extra 5% on a 1-Hour Consultation
with your CLUB5 discount!



**Want to gift a
One-Time Consultation?**

Purchase the One-Time Consultation. You
will receive your FOREVER Family Research
Welcome Email within two business days.

Let us know that it is a gift. FOREVER
Family Research will provide you with a
Printable Gift Acknowledgment that can be
presented to the lucky person!

Check out our Service Options online at forever.com/research. If you have questions, contact your FOREVER[®] Ambassador or our Client Care Team at 1-888-FOREVER (367-3837) or support@forever.com.

General Family Research FAQs

Can I use FOREVER Gift Certificates or FOREVER Club Dollars toward any FOREVER Family Research services?

Gift Certificates and FOREVER Club Dollars cannot be used for FOREVER Family Research services. However, FOREVER Club Members will save 5% on all FOREVER Family Research payments!

Are any discounts available?

Yes! The more months you commit to in a FOREVER Research or Coaching Project, the lower the monthly cost to you. Plus, FOREVER Club Members save an additional 5% on all FOREVER Family Research services!

How are FOREVER Family Research documents added to my FOREVER[®] Account?

- If you are a permanent FOREVER Cloud Storage Owner with sufficient storage space, we will upload all the records we locate directly into your permanent FOREVER Account for long-term preservation. The process is seamless: we will create a FOREVER Family Research Album in your Account, and each research month, a nested Album will be created and populated with all documents related to your Project for that month.
- If you are not a permanent FOREVER Cloud Storage Owner but have sufficient introductory storage space, we will upload all the records we locate directly into your introductory FOREVER Account. However, until you purchase permanent FOREVER cloud storage, your files are not guaranteed to be maintained and preserved for your lifetime plus 100 years. As soon as you purchase permanent FOREVER cloud storage, everything in your FOREVER Account will be preserved for generations! View permanent FOREVER cloud storage plans at forever.com/preserve-and-share.
- If you don't have enough space to store your documents and records in your FOREVER Account, we recommend you add additional permanent FOREVER cloud storage space to preserve them. If you do not have enough space in your FOREVER Account for your documents, our only option would be to provide via email. Just remember that if these documents are not saved in your permanent FOREVER Cloud Storage Account, they are not guaranteed to be maintained and preserved for your lifetime plus 100 years! View permanent FOREVER cloud storage plans at forever.com/preserve-and-share.

Please note that the documents we upload to your FOREVER Account count toward your permanent FOREVER cloud storage total. Sufficient storage space is required.

Can I gift a FOREVER Family Research service?

Absolutely! A FOREVER Family Research gift can fill in missing generations, add detail to your family's stories, or break through brick walls of previous personal genealogy research. Simply purchase your intended Project or Consultation and, once you receive your Welcome Email, let us know that it's a gift. We will provide you with a Printable Gift Acknowledgment that can be presented to the lucky person!

Genealogy Consultation FAQs

What can I expect after I purchase a 1-hour Family Research Consultation?

The FOREVER Family Research Team will contact you by email within two business days of your purchase to set up your 1-hour Family Research Consultation.

Consultations take place via online video chat. Depending on the nature of your research needs, our in-depth, hour-long discussion can focus on specific genealogy records, recommended research approaches to make progress on your own, understanding the basics of DNA, or simply strategizing solutions for your unique family research needs!

How can I best prepare for a One-Hour Consultation?

Prior to your Consultation,

- Be prepared by gathering any information you may have or any prior research, family trees, pedigree charts, or any other work that has been done, to refer to and share.
- If you have an especially complex research problem, consider sending us a summary of this ahead of time to familyresearch@forever.com.

Do you have other questions?

Contact the FOREVER Family Research Team at familyresearch@forever.com.